

# EXCAVATOR TICKET MANAGEMENT

A comprehensive ticket management system that allows excavators to organize, manage and track locate requests.

## RECORDS HOSTED AND DISPLAYED ONLINE FOR EASY ACCESS

Excavator Ticket Management (ETM) provides a single repository for all tickets associated with your company's phone number. Tickets can be organized in a number of different ways, including date range, status, and ticket number.

## UPLOAD, UPDATE, POST

Upload file attachments to tickets, make excavator status updates, and post comments for colleagues or general record keeping.

## STAY INFORMED AND UP-TO-DATE

Easily check the marking status of your tickets, review ticket and mapping information for accuracy, and view multiple tickets in a geographic context.

## CONVENIENCE AND FLEXIBILITY

With ETM excavators can file Advance tickets online and reprocess existing tickets (Remark, Update, Cancel, etc.). The Batch Process feature even allows for reprocessing multiple tickets simultaneously!

## REAL-TIME TICKET INFORMATION UPDATES

Edits to tickets or active work areas, emergencies, or any other information will update to the server every 3 minutes or less - keeping everyone informed, on the same page, and up to speed.

EXCAVATOR TICKET MANAGEMENT

ONE CALL CONCEPTS  
When safety is on the line.

Reports Chat

State: LA  
ETM Status: No Filter  
Ticket:  
Date Processed Between: 01/23/2017 and 01/23/2017 Show Tickets

Tickets from phone(s): 225-275-3700 between 01/23/2017 and 01/23/2017

LA

Process Selected Tickets Map Tickets

Sel	Ticket #	Date Time	Start Date	Req Type	Address	City	County	View PDF	Email Tkt
<input type="checkbox"/>	<a href="#">270000004</a> NEW TICKET	01/23/17 14:47	01/30/17 09:00	2 FULL BUSINESS DAYS	900 CAPITOL LAKE DR	BATON ROUGE	EAST BATON ROUGE, LA		
<input type="checkbox"/>	<a href="#">270000005</a> NEW TICKET	01/23/17 14:47	01/31/17 09:00	2 FULL BUSINESS DAYS	959 N 3RD ST	BATON ROUGE	EAST BATON ROUGE, LA		
<input type="checkbox"/>	<a href="#">270000006</a> NEW TICKET	01/23/17 14:47	02/01/17 07:00	2 FULL BUSINESS DAYS	E HIGHWAY DR	BATON ROUGE	EAST BATON ROUGE, LA		

3 records listed.

For more information, please call 877-257-9630